



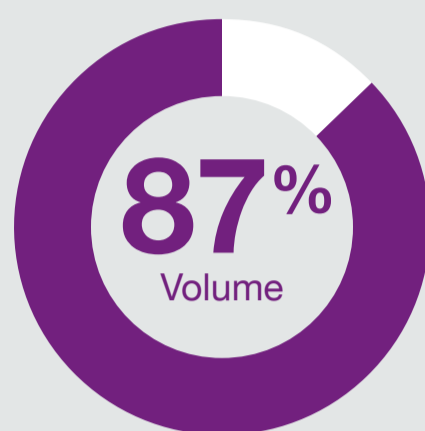
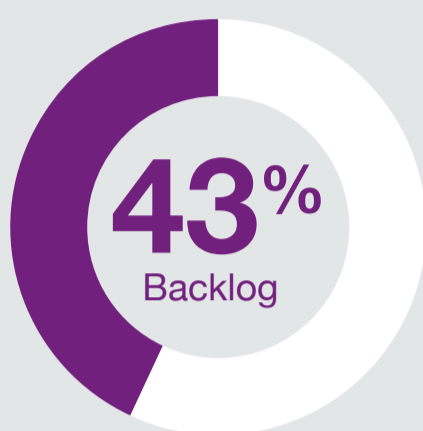
**90%** of practice managers say **patient documentation is a burden to their practice**



**76%** of practice teams spend over half their time doing patient documentation

**49%** of GP practices report that over half their patient documentation is paper versus electronic

Key challenges of patient documentation



The **backlog (43%)**, the **volume (87%)**, and the **quality (completeness and accuracy, 46%)** of patient and administrative documentation were all cited as key challenges by GP surgery practice managers with regard to the GP practice workload and management of patient records.

**33%** of practice managers claiming that **better technology would improve the paperwork workload**

Key challenges of new technology



The majority of GP practice managers stated that **funding (70%)** is a key challenge when implementing new technology, with the **time and people resources (67%)** also listed as significant hurdles. **IT knowledge and experience (40%)** was cited as a barrier by two in five of doctors, while data **security and privacy** was a concern for just **22 per cent**.

Speech recognition technology

**10%** User  
of GPs use speech recognition technology to support the team with patient documentation / paperwork processes

**83%** Positive impact  
of practices who use speech recognition technology reported a positive impact upon patient documentation / paperwork processes at their practice



Does speech recognition actually work?

Does it really save you time?

Is it accurate?



Dr. Ivan Camphor Senior, Partner at Heatherlands Medical Centre in Wirral

From personal experience, I can tell you that the answer to these three questions is an **emphatic “yes.”**

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