

Nuance Dragon Medical One Platform Connects to NHS N3 Network, Delivering Secure, Cloud-based Speech Recognition to Clinical Documentation

Dragon Medical One provides secure, voice-driven clinical documentation for clinicians spanning solutions, platforms, devices, and physical locations

LONDON, February 20th, 2018 – [Nuance Communications, Inc.](#) announced today that its universal cloud-based speech recognition platform, [Dragon® Medical One](#), is now securely connected into the National Health Service (NHS) England N3 national broadband network.

Clinicians will now be able to document important clinical updates – including dictation into electronic patient records (EPRs) – using speech recognition, and then share those files with neighbouring Trusts within NHS England's own secure cloud network connecting 1.3 million employees across all its sites.

The shift to cloud-based services in the NHS is accelerating¹ and recent [guidance](#) from NHS Digital provides healthcare institutions with the reassurance to assess and invest in cloud-based services. Delivered securely via the cloud Nuance Dragon Medical One is deployed rapidly and easily, can be scaled and adapted to the changing needs and innovations of the organisation and reduces the burden on in-house IT resources.

For clinicians, Nuance Dragon Medical One provides a personalised experience, [supports the ways clinicians work on-the-go](#) and eases the effort of entering clinical documentation into patient records where documentation workflows are increasingly split between the desktop, mobile devices, and new tools outside the electronic patient record (EPR). The Nuance Dragon Medical One desktop app provides secure, highly accurate and portable cloud-based speech recognition wherever and whenever clinicians need to document – regardless of application, device or physical location, using personalised tools designed for speed, accuracy and flexibility across the widest range of devices in the industry.

“Clinicians are incredibly busy, and their top priority is always patient care. Documentation is vitally important in tracking any patients journey through the care system including results, actions and critical details of their medical history, but it is time consuming to complete. Clinicians spend [up to half their day interacting with clinical documentation](#), and [88 percent report that they are burnt out](#), citing documentation burdens as a top concern,” said Frederik Brabant, Vice President International Healthcare Sales and Operations, Nuance. “Dragon Medical One helps clinical users reduce documentation time while boosting the accuracy of recorded data. As part of the N3 secure cloud, clinical users will now be able to share information more reliably, flexibly and efficiently than ever before.”

Other highlights of the Dragon Medical One platform include:

AI-Powered/Deep learning – ensures precise, accurate, speech recognition adapting to voice patterns, dialects and accents to significantly improve precision during the dictation even in noisy clinic environments.

Insights – Dragon® Medical Analytics measures the time spent documenting and provides individual and organisational insights. Now leaders can track utilisation, efficiency and productivity to support informed decision making to maximise uptake and adoption.

Security – Nuance' healthcare compliant (N3 Certified) cloud hosting infrastructure supports the availability business continuity and security demands of healthcare

Compatibility - As part of the Nuance Healthcare cloud platform, Dragon Medical One is compatible with all leading EPRs providing a seamless experience for clinicians using hosted EPR environments

Flexibility - PowerMic Mobile Enables clinicians to use their smartphone as a secure wireless dictation microphone to dictate, edit and navigate the EPR on any workstation to improve flexibility and convenience.

Availability

Dragon Medical One is available now in the UK and connected to the NHS N3 network. Visit the [Dragon Medical One web page](#) for more information or to schedule a demo.

Please visit: www.nuance.com/en-gb/healthcare.html. Connect with Nuance on social media through the healthcare blog [What's Next](#), as well as [Twitter](#) and [Facebook](#)

¹ Infrastructure Market Snapshot Report, Digital Health Intelligence, January 2018

About Nuance Healthcare

Nuance provides intelligent systems that support a more natural and insightful approach to clinical documentation, freeing clinicians to spend more time caring for patients. Nuance's healthcare solutions capture, improve and communicate more than 300 million patient stories each year, helping more than 500,000 clinicians in 10,000 global healthcare organisations to drive meaningful clinical and financial outcomes. Nuance's award-winning clinical speech recognition, medical transcription, CDI, coding, quality and medical imaging solutions provide a more complete and accurate view of patient care.

About Nuance Communications, Inc.

Nuance Communications, Inc. is a leading provider of voice and language solutions for businesses and consumers around the world. Its technologies, applications and services make the user experience more compelling by transforming the way people interact with devices and systems. Every day, millions of users and thousands of businesses experience Nuance's proven applications. For more information, please visit www.nuance.com.

Trademark reference: Nuance and the Nuance logo are registered trademarks or trademarks of Nuance Communications, Inc. or its affiliates in the United States and/or other countries. All other trademarks referenced herein are the property of their respective owners.

For Nuance Media Inquiries:

For Press
Vanessa Richter

Nuance Communications, Inc
Tel: + 32-9-239-8031
Email: vanessa.richter@nuance.com

Jessica Dickman
Hotwire Global for Nuance Communications
Tel: +44 (0) 207 608 4683
Email: jessica.dickman@hotwireglobal.com